



September 13, 2009

Dear QI Subgroup Member:

First, thank you for volunteering to be a member of the CATRAC Mission:Lifeline Cardiac Care Workgroup's QI subgroup. Quite a title! With this long title comes a long list of things to do. We are grateful that you have agreed to help us as we do our part to improve STEMI Systems of Care within our Region.

Our first order of business is to distribute the Baseline Assessment Tools to each Hospital and EMS Agency within our Region. Some of you may recall the distribution plan we presented at the Cardiac Care Workgroup meeting on September 9. The Workgroup agreed with the plan and asked our subgroup to move forward. For those of you who were not able to attend the meeting, here is a brief review of the plan for distributing these assessment tools.

1. Compile the lists of Hospitals and EMS Agencies in the Region (complete)
2. Assign specific Hospitals and EMS Agencies to individual QI subgroup members
3. Make direct contact via phone with the assigned hospital or EMS agency to ensure the assessment tool is delivered to the appropriate person (A second phone call after delivery may also be a good idea.)
4. Fax/EMail/Hand Deliver the appropriate assessment tool to each assigned hospital or EMS agency
5. Allow 4 weeks for completion (Begins September 22); QI subgroup members will contact their assigned hospital or EMS agency 2 weeks prior to the deadline to follow up and gently remind of the deadline
6. Completed surveys are returned to Louis Gonzales
7. Louis Gonzales and Ronda Mackey will compile the results and present to the Workgroup and all Subgroups

So, what are the next steps? Ronda and I have divided the list of hospitals and EMS agencies among our QI subgroup members. Please review the pages (pages 3 and 4) that follow this information to determine your specific assignments. Our initial intent was to distribute the assessments to the QI person or STEMI Coordinator at each Primary PCI hospital and to the ED Director at each Non-PCI hospital. For EMS agencies, the assessment should be delivered to the Director or the appropriate Clinical Manager. Keep in mind that the person who receives the assessment is NOT expected to know all the answers to all the questions. He/she should consult with the appropriate staff at their hospital or EMS agency to ensure the assessment is completed as accurately as possible.

Once you determine which hospitals and/or EMS agencies are assigned to you, please review the cover letter attached to each assessment. By doing so, you will be more familiar with the intent of the baseline assessment and thus be able to address most questions that may arise. It is very important that we all understand and that we all convey the primary purpose of these assessments. These assessments are intended to provide a baseline for our Region. They are not

intended to evaluate a specific hospital or agency. They are not intended to seek specific performance data. They are also not intended to ask every possible question about how a hospital or EMS agency provides STEMI care. Instead, this assessment gives us an idea of where our Region stands with respect to key Mission Lifeline criteria. The assessment findings will provide us with a better idea of how our Workgroup and Subgroups should proceed (e.g. education, protocols, planning, QI).

Please contact the person to whom you will deliver the assessment to ensure they clearly understand the purpose of the assessment. We would like to have all of the assessments delivered no later than September 22, 2009. Review the information above and in the cover letter so that you can ensure the person clearly understands the assessment intent and so that you can answer questions. When you deliver the assessment tool, please inform the receiving person that the deadline for submission is October 22, 2009.

We realize the hospitals and EMS agencies may have questions. Please feel free to have them contact either Ronda Mackey or me. If anyone would like to have a Microsoft Word document version of the Assessment Tool, please have them email or call me with their request. I will gladly email them this version.

I would also encourage the hospitals and EMS agencies to include any comments or special notes at the end of the survey if this information will help us better understand their responses. We welcome the additional information.

Once you have delivered the assessment tool to those hospitals and EMS agencies assigned to you, please plan to contact them by phone no later than October 7. The purpose of the phone call is to serve as a reminder for those who have not yet submitted completed assessments or to thank those who have already submitted their assessments. If you are not sure whether the hospital or EMS agency has submitted their completed assessment, please contact me.

You will note that three hospitals are designated to receive both a PCI and Non-PCI Hospital assessment tool. Since these hospitals are not currently 24/7 Primary PCI hospitals (based on most current information), we would like these hospitals to complete both tools. If they prefer to complete only one assessment, it should be the Non-PCI hospital assessment. This will ensure that the compiled PCI hospital assessment data more uniformly represents those hospitals who currently operate as a Primary PCI hospital on a 24/7 basis.

Feel free to contact Ronda or me by email or phone if you have any questions. We are very thankful for your willingness to help with this critical effort. Our baseline assessments will prove invaluable to our Cardiac Care Workgroup's efforts. As a reminder, our next QI Subgroup meeting is scheduled for September 22, 2009 from 8:00 am to 9:30 am at the American Heart Association Office on Rutherford Lane. I will send out a more detailed agenda next week.

Good luck and thank you.

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Ronda Mackey
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Hospital and EMS Agency Contact Assignments (9/13/09)
QI Subgroup

Ronda Mackey

- Central Texas Medical Ctr (Hays County) Non-PCI Hospital
- Johns Community Hospital (Williamson County) Non-PCI Hospital
- Lakeside Hospital (Bastrop County) Non-PCI Hospital
- Llano Memorial Hospital (Llano County) Non-PCI Hospital
- Smithville Regional Hospital (Bastrop County) Non-PCI Hospital
- St. Marks Hospital (Fayette County) Non-PCI Hospital
- San Saba County EMS (San Saba County) EMS Agency
- Fayette County EMS (Fayette County) EMS Agency
- Llano County EMS (Llano County) EMS Agency
- Guardian EMS (Bastrop County) EMS Agency
- Burnet Fire and EMS (Burnet County) EMS Agency
- Marble Falls Area EMS (Burnet County) EMS Agency
- B&M Ambulance (Lee County) EMS Agency

Louis Gonzales

- Austin/Travis County EMS (Travis County) EMS Agency
- Williamson County EMS (Williamson County) EMS Agency
- North Blanco County EMS (Blanco County) EMS Agency
- Wimberley EMS (Hays County) EMS Agency
- Lexington Volunteer EMS (Lee County) EMS Agency
- Spicewood Volunteer Fire Dept/EMS (Burnet County) EMS Agency

Barbara Borman

- Seton Medical Center Austin (Travis County) PPCI Hospital
- Seton Medical Center Williamson (Williamson County) PPCI Hospital

Peggy Cook

- St. David's South Austin Hospital (Travis County) PPCI Hospital
- St. David's Medical Center (Travis County) PPCI Hospital

Tina Olivarez

- University Medical Ctr Brackenridge (Travis County) PPCI Hospital
- Seton Southwest Hospital (Travis County) Non-PCI Hospital



Hospital and EMS Agency Contact Assignments (9/13/09) (cont'd)
QI Subgroup

Anne Robinson

- Seton Northwest Hospital (Travis County) Non-PCI Hospital
- Seton Edgar B. Davis Hospital (Caldwell County) Non-PCI Hospital
- Seton Highland Lakes Hospital (Burnet County) Non-PCI Hospital

Jennifer Blakely

- The Hospital at Westlake Medical Center (Travis County) PCI & Non-PCI

Ed Piker

- San Marcos-Hays County EMS (Hays County) EMS Agency
- City of Lockhart EMS (Caldwell County) EMS Agency
- Luling EMS (Caldwell County) EMS Agency

Melissa Juarez

- Scott & White Healthcare Round Rock (Williamson Co) PCI & Non-PCI

Brett Steffen

- St. David's Georgetown Hospital (Williamson County) Non-PCI Hospital
- St. David's Round Rock Med Ctr (Williamson County) PPCI Hospital
- St. David's North Austin Med Ctr (Travis County) PPCI Hospital

Ana Pechenik

- Heart Hospital of Austin (Travis County) PPCI Hospital
- Cedar Park Regional Medical Center (Williamson Co) PCI & Non-PCI



CATRAC
Capital Area Trauma
Regional Advisory Council

EMS TRANSPORT SERVICES

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FAYETTE COUNTY

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